

Remote Learner Parent Packet



ARBOR PARK
PANDAHELP



TEACHING AND LEARNING
DEPARTMENT



What device will my student have?

A Microsoft Surface GO!

- Windows 10
- Detachable keyboard
- Tethered stylus
- Protective case to prevent damage



MICROSOFT LOGIN INFORMATION

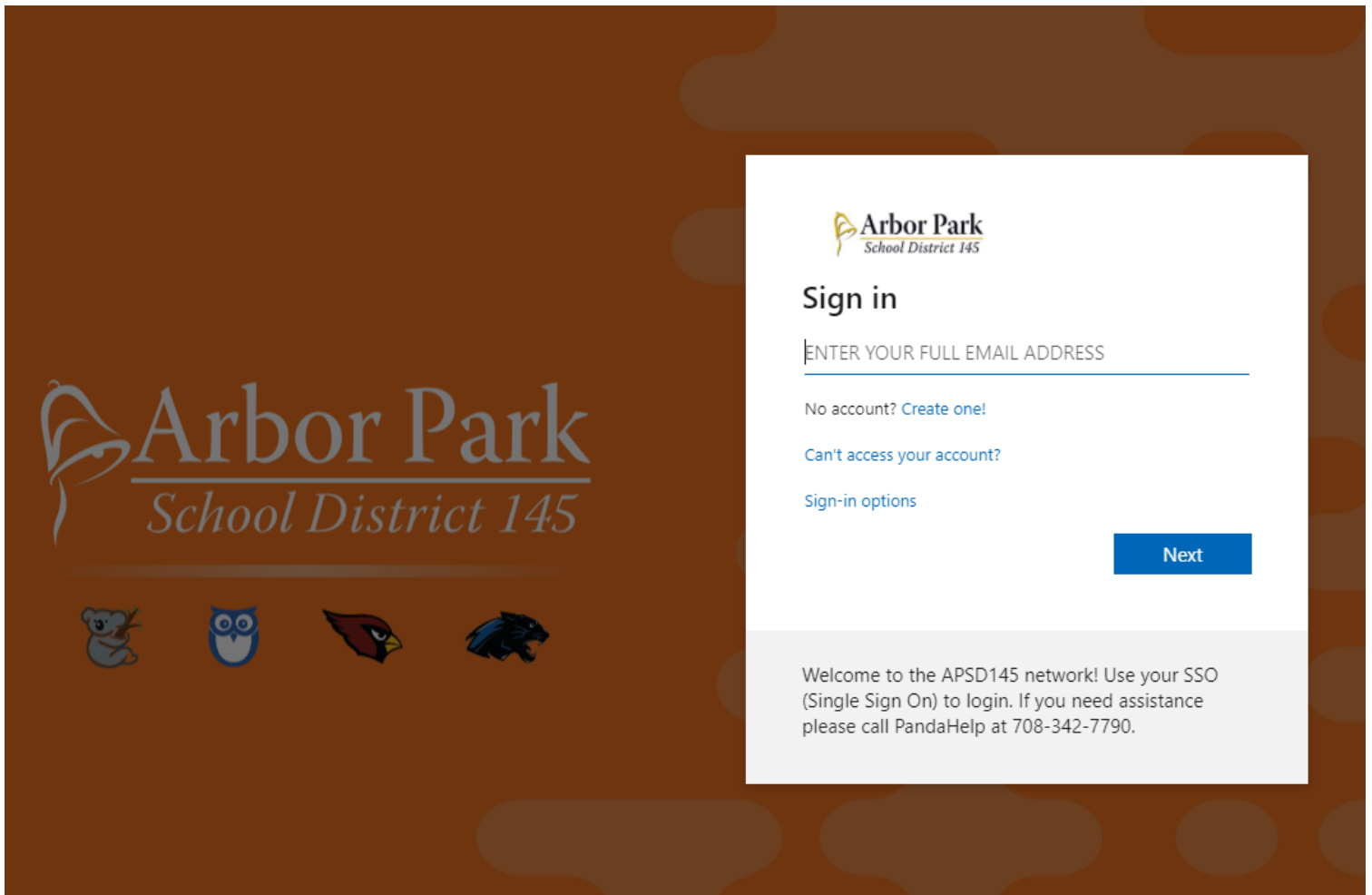
Student Account Microsoft Login Information:



Username: FirstName.LastName@student.arbor145.org

Password: Arbor123

Please note the capital **A in the password*

A screenshot of a web page with a dark brown background. On the left, the Arbor Park School District 145 logo is displayed in a light grey color. Below the logo are four small icons: a blue bear, a blue owl, a red cardinal, and a blue panther. On the right, a white rectangular box contains the login interface. At the top of the box is the Arbor Park School District 145 logo. Below it is the heading "Sign in". There is a text input field with the placeholder text "ENTER YOUR FULL EMAIL ADDRESS". Below the input field are three links: "No account? Create one!", "Can't access your account?", and "Sign-in options". A blue "Next" button is positioned to the right of the input field. At the bottom of the white box, there is a message: "Welcome to the APSD145 network! Use your SSO (Single Sign On) to login. If you need assistance please call PandaHelp at 708-342-7790."

Does the device have an Internet filter?

Yes! All student-issued devices have a strong, reliable, and industry trusted Internet and content filter.

Arbor Park School District's Information Technology Department (PandaTech) is reminding parents to be vigilant while your kids are online. In these days of YouTubers, influencers, and social media it is important that kids are educated on Internet safety.

We've worked hard to ensure a secure and safe network while providing access to the correct learning resources. Our PandaTech team reviews Internet and Network traffic daily to ensure the correct websites are being visited. All Internet traffic is recorded and monitored by PandaTech on a daily basis.

Our firewall protects our data by blocking malware, viruses, and other negative things that impact schools, businesses, and organizations daily. **Our firewall also has a strong content filter that protects our students and staff from a variety of website categories as recommended by CIPA (Children's Internet Protection Act).** CIPA was created by the FCC to create guidelines to schools and libraries for Internet Safety. Arbor Park School District 145 is compliant with CIPA and does accept E-Rate funding which allows us to improve our network infrastructure and Internet speeds throughout our district. Our PandaTechTeam has gone above and beyond CIPA recommendations to make sure our kids are safe while on any device (iPad, Chromebook, Laptop, Computer) in our district.

We recommend you continue to sit down with your children and discuss safe Internet practices. In conclusion, we all must work together to ensure our kids have a safe Internet experience whether at home, school, or public places.

There are a variety of handouts and links available with information and safety tips:

Check out these two links to learn more:

https://www.consumer.ftc.gov/articles/pdf-0006-living-life-online_0.pdf


<https://www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0002-heads-up.pdf>

To find out more information on the Children's Internet Protection Act (CIPA), please visit:

<https://www.fcc.gov/consumers/guides/childrens-internet-protection-act.>

Can I customize the device?

Students can decorate their bumper sticker using markers or stickers!
It's a great way to personalize the device.

Name:	Homerroom:	
<hr/>	<hr/>	

Device Handling and Care

It is imperative that the device is in good working order. Dropping the device can cause the screen to crack or other damage. Always keep the cover on the device. The devices do have a warranty. Please contact PandaHelp if you need a replacement.



FAQs

Where can the device be used? Anywhere you have WiFi!

Can I use my own headphones? Yes, you can use either wired or Bluetooth headphones or earbuds. MGS/SOS were provided a set of headphones. Feel free to use your own or blue-tooth ones. Headphones do not need to be returned.

How can I connect to WiFi? While at school, the devices will automatically connect to a student network. You will not have to reconnect daily. While at home, the device can connect to any secured or public WiFi network. This includes the Library, McDonalds, Starbucks, or any other place that provides free WiFi access.

Is there tech support available if I need assistance? Yes! PandaHelp is available during school hours to assist with devices. We are located on the 2nd floor in room B140. A student can come in before school, after school, homeroom, or during lunch. A Panda can assist your student with their technology questions.

How will software update? All software updates are managed by PandaHelp and done through the cloud. As long as the device is connected to the Internet, it will receive all updates. Please restart your device often to ensure the latest updates are applied.

Do I have any privacy on my device? Students should have no expectation of privacy of materials found on the devices or in their Microsoft accounts. APSD145 PandaHelp and Administrative staff reserve the right to review any files, emails, or content at any time. All website history will be tracked and monitored. Students should remember this device is for academic use only.

Battery Best Practices

Do not charge batteries overnight.

Best Practice: Wait until the device is 25% or below to charge; once the device is fully charged, remove the charger.

Do not let the batteries overheat.

Best Practice: Avoid having the device charge when the machines are running intense programs or processes. If the device feels warm or hot, try to close out some applications or power off the device.

Keep device and applications up to date.

Best Practice: Do not ignore notifications that prompt updates for programs or your device. Windows 10 pushes out regular updates that can optimize performance and features. Having out-of-date software can heavily impact performance and reduce battery life.

Do not leave your device on 24/7.

Best Practice: Perform a shut down or restart at least once a week. This will allow your machine to “take a break,” clearing the cache and allowing system updates to install. To perform this: >

Start  > Power  > Restart.

Do not max out your machine.

Best Practice: Utilize Windows’ built-in features to like the “suggested brightness” display level or the “battery saving” mode, which are in your computer’s settings.

Stylus Batteries

If you require a new battery for the stylus please contact Panda and we will ship one to you. These are hard to find at the local store!

Replacement Costs

It's important to know what accessories come with your device!
Please use your Panda Backpack to keep everything together.

*please check at store.arbor145.org for the most up to date pricing.



Microsoft SurfaceGO Tablet

\$386.00



Microsoft Charger

\$72.00



Microsoft Stylus w/ Tether

\$50.00



Kensington Protective Case

\$46.00



Microsoft Keyboard

\$79.00

Shop Online! <http://store.arbor145.org>

What apps we will be using?

There are a variety of apps available on the iPads. Teachers will provide instructions on which app will be used when. All district approved apps and software are listed on our website:

<https://www.arbor145.org/mc/panda>

The following 3 apps are the most important for parents/guardians to know:



Microsoft Teams is a tool that provides video conferencing, assignment posting, and a single spot for teachers to communicate with students. Teachers will be streaming live lessons via Teams. This will provide the best experience for our remote learners. More information on Teams can be found on the next few pages.



ClassLink is an awesome tool that provides a library of applications for our students. ClassLink prevents the hassle of remembering usernames and passwords for different applications. It allows a QR code to be scanned giving access to the library of apps. Best of all, it is very easy to use and will be a great resource for teachers and students.











Parent Square is a tool for all Arbor Park parents to use to communicate with Teachers. Teachers can post (similar to Facebook) newsletters, events, and pictures. The most important feature is the one on one messaging system to communicate with parents. Parents are free to download this app on their own devices since it will be used in all schools.

How to See and Join Live Sessions?



Welcome to Microsoft Teams— our Virtual Classroom!

 Activity	ACTIVITY SHOW ANY UPDATES OR POSTS YOU WERE TAGGED IN. A LITTLE NUMBER ICON WILL SHOW UP WHEN YOU HAVE UPDATES.
 Chat	CHAT CHAT ALLOWS TEACHERS TO MESSAGE YOU DIRECTLY. TEACHER WILL USE THIS TO CHECK IN WITH YOU VIA MESSAGE OR VIDEO.
 Teams	TEAMS SHOWS ALL OF YOUR CLASSES! GO HERE TO FIND YOUR ASSIGNMENTS, POSTS, VIDEOS, AND MORE.
 Assignments	ASSIGNMENTS ANY UPCOMING ASSIGNMENTS WILL BE SHOWN HERE. YOU CAN ALSO SUBMIT ASSIGNMENTS.
 Calendar	CALENDAR THIS IS IMPORTANT! IT WILL SHOW YOU UPCOMING LIVE CLASSES WITH YOUR TEACHERS. CLICK “JOIN” WHEN IT IS THE RIGHT DAY AND TIME.
 Files	FILES ANY SAVED FILES YOU HAVE WILL SHOW UP HERE.
 Calls	CALLS THIS ALLOWS TEACHERS TO HAVE ONE ON ONE CALLS OR VIDEO CALLS WITH YOU. THIS IS HOW THEY WILL CHECK IN WITH YOU!
 MORE BUTTON WE REALLY WON'T USE THIS BUTTON BUT THERE ARE APPS AVAILABLE.

How to See and Join Live Sessions?

Check the calendar often to see upcoming LIVE sessions with your teachers! Teachers will schedule these on Fridays for the following week.

The image shows a calendar application interface. At the top, there is a header with a calendar icon and the word "Calendar". Below this, there is a navigation bar with "Today", navigation arrows, and "August 2020". The main calendar grid shows days 17 (Monday), 18 (Tuesday), 19 (Wednesday), and 20 (Thursday). The time slots on the left range from 10 AM to 5 PM. Two blue calendar events are visible on Tuesday, August 18th: one from 11 AM to 12 PM and another from 2 PM to 3 PM, both titled "CLASS" by "David Termunde". A green arrow with the text "JOIN ON THIS DATE AND TIME!" points to the 11 AM-12 PM event. A white box with an orange border highlights the time slot from 1:30 PM to 2:00 PM on Tuesday.

How to See and Join Live Sessions?

Once it's the right day and time, be sure to **“JOIN”** the session. It is up to you to check!

The screenshot displays the Microsoft Teams calendar interface. The left sidebar contains navigation options: Activity, Chat, Teams, Assignments, Calendar (highlighted), Files, Calls, and Help. The main calendar area shows a weekly view for August 2020, with the current date being August 18th. A session titled "CLASS David Termunde" is scheduled for 11 AM on August 18th. A green arrow points to the "Join" button on this session card. Below the session card, a white box highlights the session details, and a red line indicates the current time is 2:00 PM. The Windows taskbar is visible at the bottom, showing the search bar and several application icons.

Parents and Students can be Panda All Stars!

A Panda All Star:

- Checks the calendar on Sunday nights for live session meetings during the week.
- Joins the live classes when scheduled
- Pays attention to the class!
- Contributes when possible!
- Keeps their device charged and ready to go!



Can I contact PandaHelp for tech support?

Yes! But, please reach out to your teacher for any assignment, schedule, or curriculum questions.

Pandas can assist with technical issues only.

Please email pandahelp@arbor145.org
or call 708-342-7790

Parents, please be sure to leave your name, or student name, your relation to the student.



**Panda QuickSupport
App Icon:**



Need Tech Support? Contact Panda!

Remember to keep your device clean!



**ARBOR PARK
PANDAHELP**

Good Tips from Panda!

What should I clean?

The screen, keyboard, case, charger, and the stylus.

How can I clean the device?

Spend a few minutes using a damp (not wet) rag with anti-bacterial soap OR an anti-bacterial wipe.

How often should I clean the device?

Every day! Clean the device and accessories right before you charge it. It's a good habit to be in!

***Do not submerge the device or accessories.
Water can damage components!**

What can I use to clean it?

Anti-bacterial dish soap

Anti-bacterial hand soap

Clorox Wipes or equivalent



ARBOR PARK
PANDAHELP